Denny's Uniforms

Returns Form

NAME:	TEL:	DATE:
ADDRESS:		

Hints To Speed Up Your Return:

**** Please fill this form out in BLOCK CAPITALS please complete all details***

****If you need to explain in detail why you are returning a products please attach a letter with your reasons***

****Please ensure that all returned items are sent complete in their original packaging***

****Please ask Post Office for a proof of postage, in case the parcel is lost***

**** If you have any questions, please call us on: 01372 377904***

ORDER NUMBER:
(Very Important)

Quantity	Item #	Size	Description	Reason Code #	Exchange or Return

Return Reason Codes

Record appropriate number in the Reason Code # column above.

1. Wrong quantity received.
2. Wrong merchandise received.
3. Wrong size received.
4. Damaged in shipping.
5. Duplicate order.
6. Product defective.
7. Arrived late.
8. Product different from catalogue.
9. Related item not sent.
10. Customer not satisfied.
11. Incorrect item ordered.
12. Incorrect quantity ordered.
13. Ordered for size.
14. Other (please explain).

Please Exchange For:

Quantity	Item #	Description	Size	Price

TERMS & CONDITIONS

All sales are final. The Company does not trade on a "Sale or Return" basis (Except for samples).
We do accept returns subject to the following conditions being met.

1. Proof of purchase (relevant invoice and dispatch note number required)
2. Goods cannot be returned after 90 days from the date of purchase
3. A restocking charge of 15% will be made for all returns older than 30 days and 30% for goods older than 60 days
4. Goods must be returned in new condition and in original packaging, unworn and unwashed, unless faulty.
5. Dennys retain the right to refuse returned goods should they deem them to be unsuitable for resale.
6. Printed, embroidered or specially ordered goods will not be accepted back for returns under any circumstances.
7. Garments sold as samples are returnable within 29 days.

RETURNS ADDRESS:

Denny's
128 Kingston Road
Leatherhead
Surrey
KT22 7PU