

## STEP 1:

Name	
Order number	Tel
Address	
Postcode	

### Hints To Speed Up Your Return

- Please fill this form out in **BLOCK CAPITALS**, complete **Step 1** and **Step 2** fully as these are **required** to complete the return procedure, please also fill in Step 3 if you require an exchange.
- If you need to explain in detail why you are returning a product please attach a letter to this form with your reasons.
- Please ensure that all returned items are sent to us complete, including the original box, packaging and accessories.
- If you have any questions please call customer services on 01372 377904
- Please ask the Post Office for a proof of postage when sending products back to us in case the parcel is lost in the post.

## STEP 2: WHICH ITEM(S) ARE YOU RETURNING AND WHY ARE YOU RETURNING THEM?

Item Returned Code	Size	Qty	Please (Tick Box)		Reason for return/exchange (Tick Box)							
			Refund	Exchange (Go to Step 3)	Too large	Too small	Not suitable	Wrong item	Wrong size	Wrong Colour	Faulty*	

\*If the item(s) are faulty please describe:

For more items please use the continuation sheet

## STEP 3: WHAT ITEM WOULD YOU LIKE IN EXCHANGE? (ONLY FILL IN THIS STEP IF YOU TICKED EXCHANGE IN STEP 2)

Item Required Code	Size	Qty

For more items please use the continuation sheet

### Terms & Conditions

- All sales are final. The Company does not trade on a 'sale or return' basis (except for samples). We do accept returns subject to the following conditions being met.
1. Proof of purchase (relevant invoice and despatch note number required)
  2. A restocking charge may be made
  3. All Goods must be returned in good condition in original packaging, not processed and unwashed, we do not allow goods to be returned if worn.
  4. Denny's retain the right to refuse returned goods should the company deem them to be unsuitable for resale.
  5. Printed or embroidered goods will not be accepted back for returns under any circumstances
  6. Garments sold as samples are returnable within 29 days
  7. Goods cannot be returned after 90 days from the date of purchase.

## STEP 4:

After wrapping the parcel securely, please complete and attach this returns label

Please request a proof of postage so you can prove the goods have been sent should any problems arise.

### Packing Instructions



Please place the returns form inside the package.

Ensure all items are folded and placed inside their original packaging and that the outer packaging is securely sealed.

Dennys Returns  
128 Kingston Road  
Leatherhead  
Surrey  
KT22 7PU

Name

Order Number

Post Code