



Returns Form

NAME:	TEL:	ORDER NUMBER/INVOICE NUMBER: (PLS FILL IN)
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ADDRESS:	Hints To Speed Up Your Return: <i>* Please fill this form out in BLOCK CAPITALS please complete all details</i> <i>*If you need to explain in detail why you are returning a products please attach a letter with your reasons</i> <i>*Please ensure that all returned items are sent complete in their original packaging</i> <i>*Please ask Post Office for a proof of postage, in case the parcel is lost</i> DATE: <i>* If you have any questions, please call us on: 01372 377904</i> * MAKE SURE YOU PUT ORDER NUMBER OR INVOICE NUMBER		
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Quantity	Item	Size	Description	Reason Code #	Exchange or Return

RETURN REASON CODE:
(Record appropriate number in the Reason Code # column above)

1	Wrong item/qty/size received	13	Ordered extra to check size
5	Duplicate Order	14	Other (please explain)
6	Faulty/Damaged	15	Changed my mind
7	Arrived too late	169	Did not Fit
8	Differs from Catalogue	185	Samples Returned
10	Customer not satisfied	213	No Longer Required
11	Incorrect item/qty ordered		

PLEASE EXCHANGE FOR

Quantity	Item	Description	Size	Price

TERMS & CONDITIONS
All sales are final. The Company does not trade on a "Sale or Return" basis (Except for samples) .
We do accept returns subject to the following conditions being met.

- 1. Proof of purchase (relevant invoice and dispatch note number required) THIS MUST BE FILLED IN ABOVE**
2. Goods cannot be returned after 90 days from the date of purchase
3. A restocking charge of 15% will be made for all returns older than 30 days and 30% for goods older than 60 days
4. Goods must be returned in new condition and in original packaging, unworn and unwashed, unless faulty.
5. Denny's retain the right to refuse returned goods should they deem them to be unsuitable for resale.
6. Printed, embroidered or specially ordered goods will not be accepted back for returns under any circumstances.
7. Garments sold as samples are returnable within 29 days.

RETURNS ADDRESS:

Denny's Brands
 128 Kingston Road
 Leatherhead
 Surrey KT22 7PU