



**DENNY'S  
BRANDS**

**JOSEPH ALAN  
LONDON**

**Returns Form**

| <b>NAME:</b>    |      | <b>TEL:</b>  | <b>ORDER NUMBER/INVOICE NUMBER: (PLS FILL IN)</b> |               |                    |
|-----------------|------|--|---|---------------|--------------------|
| <b>ADDRESS:</b> |      | <b>Hints To Speed Up Your Return:</b><br>* Please fill this form out in BLOCK CAPITALS please complete all details<br>*If you need to explain in detail why you are returning a products please attach a letter with your reasons<br>*Please ensure that all returned items are sent complete in their original packaging<br>*Please ask Post Office for a proof of postage, in case the parcel is lost<br>* If you have any questions, please call us on: 01372 377904<br><b>* MAKE SURE YOU PUT ORDER NUMBER OR INVOICE NUMBER</b> |   |               |                    |
| <b>DATE:</b>    |      |  |   |               |                    |
| Quantity        | Item | Size   | Description                                       | Reason Code # | Exchange or Return |
|                 |      |  |   |               |                    |
|                 |      |  |   |               |                    |
|                 |      |  |   |               |                    |
|                 |      |  |   |               |                    |
|                 |      |  |   |               |                    |
|                 |      |  |   |               |                    |
|                 |      |  |   |               |                    |
|                 |      |  |   |               |                    |
|                 |      |  |   |               |                    |

**RETURN REASON CODE:**  
(Record appropriate number in the Reason Code # column above)

|    |                                |    |                                    |
|----|--------------------------------|----|------------------------------------|
| 20 | Wrong Quantity Received        | 30 | Wrong Item/Qty Ordered             |
| 22 | Wrong Colour/Size Received     | 31 | Ordered Extra to check Size        |
| 24 | Faulty                         | 32 | Samples Returned                   |
| 25 | Differs from Catalogue/Website | 33 | Duplicated Order                   |
| 26 | Arrived too Late               | 34 | Did not Fit                        |
| 27 | Damaged in Shipping            | 35 | Changed my mind/no longer required |

**PLEASE EXCHANGE FOR**

| Quantity | Item | Description | Size | Price |
|----------|------|-------------|------|-------|
|          |      |             |      |       |
|          |      |             |      |       |
|          |      |             |      |       |
|          |      |             |      |       |
|          |      |             |      |       |
|          |      |             |      |       |
|          |      |             |      |       |
|          |      |             |      |       |

**TERMS & CONDITIONS**  
 All sales are final. The Company does not trade on a "Sale or Return" basis (Except for samples) .  
 We do accept returns subject to the following conditions being met.  
**1. Proof of purchase (relevant invoice and dispatch note number required) THIS MUST BE FILLED IN ABOVE**  
 2. Goods cannot be returned after 60 days from the date of purchase  
 3. A restocking charge of 15% will be made for all returns older than 30 days,  
 4. Goods must be returned in new condition and in original packaging, unworn and unwashed, unless faulty.  
 5. Denny's retain the right to refuse returned goods should they deem them to be unsuitable for resale.  
 6. Printed, embroidered or specially ordered goods will not be accepted back for returns under any circumstances.  
 7. Garments sold as samples are returnable within 29 days.

**RETURNS ADDRESS:**

Denny's Brands  
 128 Kingston Road  
 Leatherhead  
 Surrey KT22 7PU